

Annex 1.1 - KPIs 2022/23

Ref.	Description	Portfolio holder
KPI 1	The % of Council Tax collected	Cllr Schofield
KPI 2	The % of Business Rates collected	Cllr Schofield
KPI 3	Staff turnover	Cllr Lewanski
KPI 4	Staff sickness absence	Cllr Lewanski
KPI 5	The % of positive homelessness prevention and relief outcomes	Cllr Neame
KPI 6	Net housing completions	Cllr Biggs
KPI 7	Net affordable housing completions	Cllr Biggs
KPI 8	Cleansing - performance in Local Environmental Quality surveys	Cllr Bramhall
KPI 9	Number of missed bins per 1,000 collected	Cllr Bramhall
KPI 10	The % of household waste that is recycled and composted	Cllr Bramhall
KPI 11	Number of visits to the Council's leisure centres (Annual Q4)	Cllr Sachdeva
KPI 12	Reduction in the Council's carbon footprint (Annual Q4)	Cllr Lewanski
KPI 13	Handling of complaints (Annual Q4)	Cllr Lewanski

Contextual indicators (annually reported in Q4):

Ref.	Description	Portfolio Holder
N/A	Intervention service performance	Cllr Sachdeva
N/A	Fraud performance	Cllr Schofield